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ANDERSON VACATIONS HELPS CALGARY WELCOME THE WORLD!

On September 1st Calgary welcomed thousands of delegates and competitors for the 40th WorldSkills Competition. Anderson Vacations has played an integral part in the event's success, coordinating 3,000 competitors' and delegates' accommodation for the weeklong event. To facilitate managing over 30,000 room nights, Anderson Vacations customized their housing software SimpleRES. SimpleRES is an industry-leading web-based Conference Housing and Call Centre support system which delivers city wide conference reservations, hotel block and pick management, delegate tracking and payment details management, through a Calgary-based secure online housing system.

This custom built technology enabled Anderson Vacations to manage the registration and accommodation process securely, promptly and with ease. Anderson Vacations customized packages to meet country's and individual's specifications, making sure every competitor and delegate got exactly the package they required.

Forty six countries from around the world attended WorldSkills 2009. This can offer some unique challenges in dealing with the many different cultures and expectations. Each situation was dealt with using the utmost sensitivity. As Joseph Macdonald, Director of Corporate Programs & SimpleRES, explains "the unique customization capabilities of the SimpleRES Conference Housing Service makes it one of the few systems in the world that could have incorporated the complex requirements of WorldSkills Calgary 2009 into its operation." Further to this, Macdonald adds that, "the extraordinary level of customer service required to work comfortably with representatives from nearly 50 countries on six continents is an inherent component of the highly qualified staff employed with Anderson Vacations to facilitate the smooth operation of this world-class event."

To learn more about Anderson Vacations SimpleRES system and corporate programs simply visit <http://www.canadatravelsolution.com/simpleres.html> or call 1-866-814-7378 to speak with an Anderson Vacation's employee.